



CONTINUED SERVICE

keystonefire.com

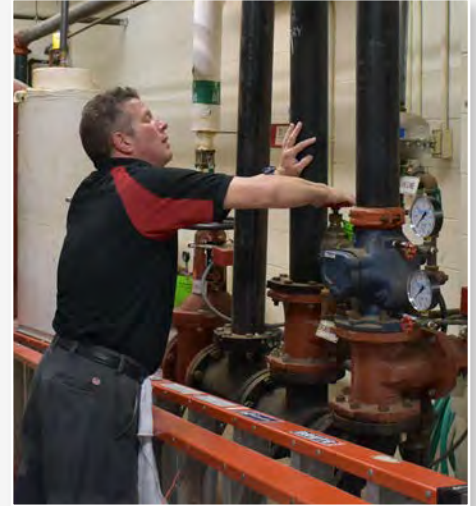


24-Hour
Service Hotline
888-641-0100

WHAT DO WE COVER?

17 critical life safety systems

- Fire Alarm Systems
- Fire Hydrant Systems
- Suppression Systems
 - Clean Agent
 - Pre Action/Deluge/Foam
 - Restaurant Suppression
 - Industrial Dry Chemical
- Life Safety Equipment
 - Emergency Lights/Exit Signs
 - Portable Fire Extinguishers
- Sprinkler Systems
 - Wet & Dry Sprinklers
 - Wet & Dry Standpipe
 - Fire Pump Annual Testing
 - Fire Pump Churn Testing
 - Backflow Prevention
- Automatic Fire Dampers
- Fire Hose Inspection
- Central Station Monitoring
- Security Systems
 - Intrusion Detection
 - Video Surveillance
 - Access Control
- Intercom, Paging & Clock
- Lobby Entry Systems
- Nurse Call Systems
- Audio Visual Systems



ADVANTAGES

• Preferred Response Time

When it is most important, requests will be prioritized

• Discount on Labor

Enjoy a 20% savings on labor costs

• Bundled Services

Simplify invoicing with the ease of one vendor

• Code Compliance

Never wonder or worry if systems are compliant

• Web Portal Access

Easily access reports, repair notes, invoices and more with our comprehensive customer account portal

VALUE ADDED SERVICE PLANS



PFX-TEND™- All-Inclusive Fire Extinguisher Service

Our portable fire extinguisher extended-service plan, designed for customers who want fixed-budget maintenance costs while maintaining a consistently high level of fire protection. The program includes annual inspection, recharges at the time of inspection, 6-year maintenances, hydrostatic testing, parts and labor. Also included in this program at no additional charge - extinguisher mounting, extinguisher loaner service, and ePLACE™ electronic placement reports.



ePlace™- Electronic Equipment Reporting

Compliance with codes and standards can be challenging, particularly as the customer's inventory of fire protection equipment increases. To help ease this burden, we offer ePlace™ our web-based equipment placement report, which details the location and pertinent service data for all of your life safety equipment – at your fingertips. Never lose another inspection report again. And, having ePlace™ will aid with managing your life safety assets and with budgeting maintenance costs for future years.



Nozzle Plan Plus™ - Commercial Cooking System Maintenance

Clogged nozzles and missing protective caps are deficiencies which result in a "non-compliant" inspection report and a subsequent service charge to affect repairs. With Nozzle Plan Plus™ we will provide full maintenance on your nozzles at the time of inspection(s), including the cleaning, repair and/or replacement of all nozzles, protective caps and seals, and all labor charges for one flat fee per year -- no hidden costs, no surprises.



Parts Protection Plus™

Under Parts Protection Plus, we will repair or replace malfunctioning control panels, field power supplies, remote annunciators, digital communicators, and field peripheral devices, (i.e., smoke detectors, heat detectors, duct smoke detectors, manual pull stations, addressable modules, bells, horns, strobes and field relays), with a component of like kind and quality as the original.*



Rapid Repair™ - Same Day Deficiency Correction

System impairments and deficiencies inhibit the proper operation of your life-safety equipment and can delay your system from being certified compliant with applicable codes and standards. Under the Rapid Repair™ program, select impairments will be corrected at the time of your inspection -- for just the cost of the parts -- no additional charge for labor. Rapid Repair™ includes most batteries, gauges, and flexible hose replacements, missing protective caps and informational signage. Save hundreds of dollars on the cost of a deficiency repair and avoid the delay in certifying your system.



Genetec Advantage™ Software Maintenance Package

This is a comprehensive software maintenance package that progressively grows the value of your security system and allows you to focus on your operations. Genetec Advantage gives you access to major and minor releases as well as all software updates as soon as they become available. Get a centralized view of the overall performance of your system with the System Availability Monitor.



Smoke Detector Cleaning Plan

Our smoke detector cleaning program is important to the overall performance and operation of your life safety system. Over time, the buildup of sediment and dust can make a detector overly sensitive to its environment, thereby increasing the likelihood of false alarms. Or it can desensitize the detector so that it will not detect smoke even in an actual fire situation. CSI will clean all accessible smoke detection devices, using methods recommended by the manufacturer.



**Act now to make Life Safety Simple.
Call 888.641.0100**

**WHAT SETS US APART?
OUR CUSTOMER-FIRST SERVICES**

- ✓ Client Connect Web Portal
- ✓ Regular Job Status Updates
- ✓ Life Safety Advisor for Ongoing Support
- ✓ Life Safety Lifeline Web Chat
- ✓ Comprehensive Service Agreements
- ✓ 24 Hour Emergency Service

KEYSTONE IS

Life Safety
MADE SIMPLE